

Conditions

1. General

These standard contract terms are an integral part of the agreement between you and ourselves, the supplier, namely Sonnmatt Apartment, Karin Viotti Beck, Rathausstrasse 14, 3930 Visp.

2. Reservation and conclusion of contract

By making a verbal, written or electronic reservation you are entering into a contract with Sonnmatt Apartment. From that moment the rights and obligations arising from the contract, as well as the present contract terms, will be effective for you and for us.

3. Services and prices

Unless otherwise stated, the published prices are deemed to be daily rates. Listed together with the service description are the prices of laundry, utilities, local taxes and final cleaning included in the rental price. Additional services requested by the customer are not included in the rental price and payable on the spot.

The minimum rental period during the winter season is normally 5-7 days and arrival and departure day are normally Saturday. During summer and low season is the mini-mum rental period 3-5 days.

4. Guarantee Policy and payments

As a guarantee there is a deposit of CHF 300.-- The rent is due 30 day before arival.

5. Cancellation costs

If you withdraw from the contract, we will invoice you for the following cancellation charges:

Up to 30 days before the start of the rental period: free

29 days before the start of the rental period 50 % of the amount is payable

20 days before the start of the rental period 60 % of the amount is payable

13 days before the start of the rental period 80 % of the amount is payable

9 days before the start of the rental period 100 % of the amount is payable

It is recommended that the traveling party also takes out an additional travel insurance.

6. Occupany

The rental property must only be occupied by the specified number of persons.

Any extra beds are charged separately.

7. Duty of care

The rental property must be carefully looked after in use. Local house rules apply and consideration must be given in particular to neighbours.

8. Kitchen cleaning

Cleaning of the kitchen furnishings, crockery and cutlery is responsibility of the hirer and is not included in the final cleaning.

9. Liability for damage

If the hirer or co-users causes any damage this must be reported immediately to the keyholder. The hirer is liable for any damage caused by him or co-users.

10. Choice of law and place of jurisdiction

The relationship between you and Mischabel Apartments is subjected to Swiss law.

Place of jurisdiction : Visp

DATA PROCESSING

ZERMATT TOURISMUS AND BONFIRE AG

Your booking data is also processed as follows:

- Your booking data (e.g. title, first name, last name, nationality, language, e-mail address, mobile telephone number, postal address, number of persons, arrival date, departure date, number of nights of stay and any visitor's tax exemption) are forwarded to Bonfire AG and Zermatt Tourism (either by us or via our electronic booking system).
- Your booking data is recorded in a central database by Bonfire AG and/or Zermatt Tourism. If accommodation providers take part in Zermatt Tourism e-mail marketing, the guest data is likewise stored with the third-party provider «Salesforce» and used as part of the business relationship between the accommodation provider and the guest.
- Your booking data is processed exclusively in Switzerland and the EU.
- Based on this, Zermatt Tourism settles the visitor's tax owed and collects the corresponding amount from the service partners.
- Zermatt Tourism also reports information to the Federal Statistical Office.
- Bonfire AG and Zermatt Tourism grant the police access to the database with booking data so that the police can access relevant booking data for missing persons, for example.
- Zermatt Tourism uses the booking data to collect statistics (in particular regarding occupancy, length of stay, number of arrivals, etc.).

The legal basis for this data processing is the fulfilment of a legal obligation within the meaning of Art. 6 para. 1 (c) GDPR (billing and collection of visitor's tax/reporting to the Federal Statistical Office) and in the sense of Art. 6 para. 1 (f) GDPR (granting access to the police/collection of statistics).

Your booking data is only used for direct marketing purposes (e.g. newsletter distribution) if you have given us your consent for this.

More information on the processing of your data by Zermatt Tourism or Bonfire AG can be found in the Zermatt Tourism privacy policy:

<https://www.zermatt.ch/en/Media/Zermatt-Tourism-privacy-policy>.
